

WIC Client Satisfaction Survey Results Local Health District Data Summary

1. Why did you come to WIC? (circle all that apply)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. extra food for my family	147	55.3%	106	50.5%	197	60.1%
b. learn about nutrition	133	50.0%	96	45.7%	161	49.1%
c. learn about a healthy pregnancy	74	27.8%	54	25.7%	74	22.6%
d. have my child's growth checked	111	41.7%	84	40.0%	107	32.6%
e. learn about breastfeeding	56	21.1%	14	6.7%	49	14.9%
f. formula for my baby	104	39.1%	85	40.5%	154	47.0%
g. learn about how to feed my children	112	42.1%	88	41.9%	127	38.7%
h. other	14	5.3%	8	3.8%	21	6.4%
2. Why do you think others don't apply for WIC? (circle all that apply)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. it is hard to get to the clinic	6	2.3%	6	2.9%	6	1.8%
b. the clinic is not open at good hours	5	1.9%	4	1.9%	11	3.4%
c. the program is too much of a hassle	34	12.8%	16	7.6%	21	6.4%
d. it is hard to get an appointment	8	3.0%	4	1.9%	3	0.9%
e. they feel embarrassed	158	59.4%	132	62.9%	190	57.9%
f. they don't think they will qualify	172	64.7%	134	63.8%	216	65.9%
g. they don't know about the program	156	58.6%	127	60.5%	197	60.1%
h. other	9	3.4%	4	1.9%	8	2.4%
3. What clinic times work best for you?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. evenings	42	16.0%	28	13.4%	77	23.7%
b. mornings	89	33.8%	65	31.1%	110	33.8%
c. Saturdays	11	4.2%	2	1.0%	7	2.2%
d. clinic hours are OK	114	43.3%	112	53.6%	126	38.8%
e. other	7	2.7%	2	1.0%	5	1.5%
Total Response	263	100.0%	209	100.0%	325	100.0%
Missing	3		1		3	
Total	266		210		328	

4. What happened the last time you called during clinic hours?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. the phone was answered quickly	147	59.0%	166	80.6%	249	78.1%
b. the phone was busy	8	3.2%	4	1.9%	6	1.9%
c. I got an answering machine/voice mail	56	22.5%	24	11.7%	17	5.3%
d. I was put on hold	26	10.4%	6	2.9%	24	7.5%
e. other	12	4.8%	6	2.9%	23	7.2%
Total Response	249	100.0%	206	100.0%	319	100.0%
Missing	17		4		9	
Total	266		210		328	
5. What helped you keep your appointment?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. clinic location was closed	66	25.8%	83	40.1%	99	30.4%
b. I was reminded of my appointment	125	48.8%	56	27.1%	163	50.0%
c. I had transportation	39	15.2%	48	23.2%	44	13.5%
d. other	26	10.2%	20	9.7%	20	6.1%
Total Response	256	100.0%	207	100.0%	326	100.0%
Missing	10		3		2	
Total	266		210		328	
6. Have your eating habits changed because you have been on WIC?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	202	76.2%	145	70.0%	227	70.1%
b. no	63	23.8%	62	30.0%	97	29.9%
Total Response	265	100.0%	207	100.0%	324	100.0%
Missing	1		3		4	
Total	266		210		328	
7. Has what you feed your infant changed since you have been on WIC?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	127	62.3%	88	54.7%	174	65.4%
b. no	77	37.7%	73	45.3%	92	34.6%
Total Response	204	100.0%	161	100.0%	266	100.0%
c. does not apply	56		46		57	
Missing	6		3		5	
Total	266		210		328	

8. Has what you feed your child changed since you have been on WIC?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	138	69.7%	107	65.2%	177	70.5%
b. no	60	30.3%	57	34.8%	74	29.5%
Total Response	198	100.0%	164	100.0%	251	100.0%
c. does not apply	54		38		68	
Missing	14		8		9	
Total	266		210		328	
9. Did anyone help you with breastfeeding?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes, I got help	78	48.4%	35	36.1%	71	48.3%
b. no, and I needed help (if no, skip to #11)	10	6.2%	7	7.2%	10	6.8%
c. no, I didn't need help (if no, skip to #11)	73	45.3%	55	56.7%	66	44.9%
Total Response	161	100.0%	97	100.0%	147	100.0%
Missing	105		113		181	
Total	266		210		328	
10. How did we help you with breastfeeding? (circle all that apply)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #9.						
a. breastfeeding classes	39	50.0%	22	62.9%	35	49.3%
b. extra food for breastfeeding moms	50	64.1%	17	48.6%	45	63.4%
c. support from breastfeeding Peer Counselors	18	23.1%	6	17.1%	14	19.7%
d. support from WIC breastfeeding staff	29	37.2%	12	34.3%	22	31.0%
e. getting a hand pump	12	15.4%	6	17.1%	21	29.6%
f. getting an electric pump	14	17.9%	3	8.6%	6	8.5%
g. getting help using a pump	7	9.0%	3	8.6%	5	7.0%
h. other	4	5.1%	3	8.6%	0	0.0%
11. When you met with the nutritionist for individual counseling, did you learn something new?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	208	84.6%	155	82.4%	273	87.2%
b. no	38	15.4%	33	17.6%	40	12.8%
Total Response	246	100.0%	188	100.0%	313	100.0%
Missing	20		8		5	
Total	266		210		328	

12. When you attended a nutrition class, did you learn something new?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	225	88.9%	190	94.1%	291	93.3%
b. no	28	11.1%	12	5.9%	21	6.7%
Total Response	253	100.0%	202	100.0%	312	100.0%
Missing	13		8		16	
Total	266		210		328	
13. Have you ever used the handouts or materials?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	229	92.0%	197	95.2%	287	90.0%
b. no	18	7.2%	10	4.8%	29	9.1%
c. if no, why not?	2	0.8%	0	0.0%	3	0.9%
Total Response	249	100.0%	207	100.0%	319	100.0%
Missing	17		3		9	
Total	266		210		328	
14. What was the handout information on? (circle all that apply)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #13.						
a. infant feeding	113	49.3%	101	51.3%	139	48.4%
b. child feeding	102	44.5%	99	50.3%	119	41.5%
c. pregnancy info	77	33.6%	74	37.6%	75	26.1%
d. breastfeeding info	67	29.3%	69	35.0%	74	25.8%
e. after you delivered your baby info (eating, weight loss, etc.)	36	15.7%	46	23.4%	48	16.7%
f. general nutrition information	138	60.3%	116	58.9%	188	65.5%
Due to small numbers, data from questions 15-18 were not analyzed by local health district.						
19. How often has a cashier told you that you picked the wrong WIC foods?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	7	2.7%	5	2.5%	12	3.8%
b. sometimes	133	52.2%	94	46.3%	144	45.4%
c. never	115	45.1%	104	51.2%	161	50.8%
Total Response	255	100.0%	203	100.0%	317	100.0%
Missing	11		7		11	
Total	266		210		328	

20. Do you have problems picking the least expensive brand? (circle one)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	4	1.5%	3	1.4%	4	1.3%
b. sometimes	88	33.7%	67	32.4%	106	33.4%
c. never	164	62.8%	136	65.7%	206	65.0%
d. the clinic never told me about least expensive brands	5	1.9%	1	0.5%	1	0.3%
Total Response	261	100.0%	207	100.0%	317	100.0%
Missing	5		3		11	
Total	266		210		328	
21. Did the clinic tell you how to use your vouchers at the store?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	252	96.9%	196	96.1%	310	96.6%
b. no	8	3.1%	8	3.9%	11	3.4%
Total Response	260	100.0%	204	100.0%	321	100.0%
Missing	6		6		7	
Total	266		210		328	
22. Do you have problems using your vouchers at the store?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	7	2.7%	6	2.9%	4	1.2%
b. no	232	89.6%	191	93.2%	292	91.0%
c. sometimes	20	7.7%	8	3.9%	25	7.8%
Total Response	259	100.0%	205	100.0%	321	100.0%
Missing	7		5		7	
Total	266		210		328	
23. Have you ever used a proxy to cash vouchers at the store?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	39	15.5%	20	10.4%	49	15.5%
b. no (if no, skip to #25)	212	84.5%	173	89.6%	267	84.5%
Total Response	251	100.0%	193		316	100.0%
Missing	15		17		12	
Total	266		210		328	

24. Did you have problems using a proxy? The following response is based on the number of "yes" responses to question #23.	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	2	5.6%	1	5.0%	5	10.6%
b. sometimes	1	2.8%	1	5.0%	5	10.6%
c. no	33	91.7%	18	90.0%	37	78.7%
Total Response	36	100.0%	20	100.0%	47	100.0%
Missing	230		190		281	
Total	266		210		328	
25. When you use your WIC vouchers, how much do you usually spend on other groceries? (circle one)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. \$0	16	6.5%	4	2.0%	15	5.0%
b. \$1-\$10	26	10.6%	17	8.5%	40	13.2%
c. \$11-\$20	58	23.7%	50	25.1%	63	20.9%
d. \$21-\$30	55	22.4%	38	19.1%	56	18.5%
e. \$31-\$40	26	10.6%	25	12.6%	28	9.3%
f. \$41-\$50	20	8.2%	17	8.5%	23	7.6%
g. \$50 or more	44	18.0%	48	24.1%	77	25.5%
Total Response	245	100.0%	199	100.0%	302	100.0%
Missing	62		11		26	
Total	266		210		328	
26. Choose your favorite WIC cheese: (circle one)	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. mild/medium cheddar	141	55.1%	125	60.7%	176	55.7%
b. longhorn	0	0.0%	5	2.4%	6	1.9%
c. mozzarella	53	20.7%	36	17.5%	50	15.8%
d. colby	9	3.5%	11	5.3%	14	4.4%
e. monterey jack	16	6.3%	5	2.4%	22	7.0%
f. colby jack	37	14.5%	24	11.7%	48	15.2%
Total Response	256	100.0%	206	100.0%	316	100.0%
Missing	10		4		12	
Total	266		210		328	

27. Choose your favorite WIC frozen juice:	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. apple	104	40.6%	61	29.9%	130	41.3%
b. cranberry	7	2.7%	12	5.9%	12	3.8%
c. grape (purple)	46	18.0%	30	14.7%	35	11.1%
d. grape (white)	18	7.0%	22	10.8%	41	13.0%
e. grapefruit	5	2.0%	2	1.0%	1	0.3%
f. orange	70	27.3%	62	30.4%	75	23.8%
g. pineapple	6	2.3%	15	7.4%	21	6.7%
Total Response	256	100.0%	204	100.0%	315	100.0%
Missing	10		6		13	
Total	266		210		328	
28. Do you think that brand name cereals (i.e., Kellogg's, General Mills) are more nutritious than store brands (i.e., Western Family, Albertson's, Smith's)?	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	64	26.2%	55	27.4%	115	37.1%
b. no	180	73.8%	146	72.6%	195	62.9%
Total Response	244	100.0%	201	100.0%	310	100.0%
Missing	22		9		18	
Total	266		210		328	
29. Overall, WIC services are:	Bear River		Central		Davis	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. excellent	131	50.8%	96	46.6%	177	55.8%
b. very good	95	36.8%	87	42.2%	103	32.5%
c. good	29	11.2%	20	9.7%	35	11.0%
d. fair	3	1.2%	3	1.5%	2	0.6%
e. poor	0	0.0%	0	0.0%	0	0.0%
Total Response	258	100.0%	206	100.0%	317	100.0%
Missing	8		4		11	
Total	266		210		328	

WIC Client Satisfaction Survey Results Local Health District Data Summary

1. Why did you come to WIC? (circle all that apply)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. extra food for my family	547	43.6%	32	43.8%	222	64.5%
b. learn about nutrition	602	48.0%	38	52.1%	196	57.0%
c. learn about a healthy pregnancy	307	24.5%	27	37.0%	116	33.7%
d. have my child's growth checked	490	39.1%	36	49.3%	183	53.2%
e. learn about breastfeeding	192	15.3%	18	24.7%	70	20.3%
f. formula for my baby	458	36.5%	28	38.4%	123	35.8%
g. learn about how to feed my children	539	43.0%	29	39.7%	129	37.5%
h. other	74	5.9%	4	5.5%	12	3.5%
2. Why do you think others don't apply for WIC? (circle all that apply)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. it is hard to get to the clinic	84	6.7%	6	8.2%	20	5.8%
b. the clinic is not open at good hours	28	2.2%	1	1.4%	5	1.5%
c. the program is too much of a hassle	87	6.9%	6	8.2%	44	12.8%
d. it is hard to get an appointment	44	3.5%	2	2.7%	7	2.0%
e. they feel embarrassed	550	43.9%	38	52.1%	203	59.0%
f. they don't think they will qualify	721	57.5%	34	46.6%	223	64.8%
g. they don't know about the program	657	52.4%	40	54.8%	193	56.1%
h. other	48	3.8%	3	4.1%	11	320.0%
3. What clinic times work best for you?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. evenings	213	17.2%	19	26.0%	52	15.2%
b. mornings	443	35.7%	26	35.6%	134	39.3%
c. Saturdays	150	12.1%	0	0.0%	7	2.1%
d. clinic hours are OK	404	32.6%	25	34.2%	143	41.9%
e. other	31	2.5%	3	4.1%	5	1.5%
Total Response	1241	100.0%	73	100.0%	341	100.0%
Missing	13		0		3	
Total	1254		73		344	

4. What happened the last time you called during clinic hours?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. the phone was answered quickly	679	58.0%	62	87.3%	246	73.7%
b. the phone was busy	93	7.9%	2	2.8%	12	3.6%
c. I got an answering machine/voice mail	166	14.2%	1	1.4%	46	13.8%
d. I was put on hold	177	15.1%	3	4.2%	15	4.5%
e. other	55	4.7%	3	4.2%	15	4.5%
Total Response	1170	100.0%	71	100.0%	334	100.0%
Missing	84		2		10	
Total	1254		73		344	
5. What helped you keep your appointment?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. clinic location was closed	535	44.8%	29	41.4%	100	29.8%
b. I was reminded of my appointment	198	16.6%	30	42.9%	150	44.6%
c. I had transportation	371	31.1%	6	8.6%	68	20.2%
d. other	90	7.5%	5	7.1%	18	5.4%
Total Response	1194	100.0%	70	100.0%	336	100.0%
Missing	60		3		8	
Total	1254		73		344	
6. Have your eating habits changed because you have been on WIC?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	887	73.6%	42	58.3%	264	77.9%
b. no	318	26.4%	30	41.7%	75	22.1%
Total Response	1205	100.0%	72	100.0%	339	100.0%
Missing	49		1		5	
Total	1254		73		344	
7. Has what you feed your infant changed since you have been on WIC?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	613	63.9%	32	59.3%	169	65.8%
b. no	346	36.1%	22	40.7%	88	34.2%
Total Response	959	100.0%	54	100.0%	257	100.0%
c. does not apply	204		15		73	
Missing	91		4		14	
Total	1254		73		344	

8. Has what you feed your child changed since you have been on WIC?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	650	67.2%	40	75.5%	217	77.8%
b. no	317	32.8%	13	24.5%	62	22.2%
Total Response	967	100.0%	53	100.0%	279	100.0%
c. does not apply	187		16		49	
Missing	100		4		16	
Total	1254		73		344	
9. Did anyone help you with breastfeeding?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes, I got help	308	49.8%	25	67.6%	94	47.2%
b. no, and I needed help (if no, skip to #11)	74	12.0%	0	0.0%	6	3.0%
c. no, I didn't need help (if no, skip to #11)	236	38.2%	12	32.4%	99	49.7%
Total Response	618	100.0%	37	100.0%	199	100.0%
Missing	636		36		145	
Total	1254		73		344	
10. How did we help you with breastfeeding? (circle all that apply)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #9.						
a. breastfeeding classes	147	47.7%	11	44.0%	43	45.7%
b. extra food for breastfeeding moms	145	47.1%	13	52.0%	56	59.6%
c. support from breastfeeding Peer Counselors	99	32.1%	10	40.0%	21	22.3%
d. support from WIC breastfeeding staff	95	30.8%	13	52.0%	34	36.2%
e. getting a hand pump	60	19.5%	7	28.0%	18	19.1%
f. getting an electric pump	27	8.8%	5	20.0%	23	24.5%
g. getting help using a pump	34	11.0%	5	20.0%	10	10.6%
h. other	9	2.9%	1	4.0%	4	4.3%
11. When you met with the nutritionist for individual counseling, did you learn something new?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	949	86.8%	63	94.0%	283	89.6%
b. no	144	13.2%	4	6.0%	33	10.4%
Total Response	1093	100.0%	67	100.0%	316	100.0%
Missing	161		6		28	
Total	1254		73		344	

12. When you attended a nutrition class, did you learn something new?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	1060	92.5%	66	95.7%	317	95.5%
b. no	86	7.5%	3	4.3%	15	4.5%
Total Response	1146	100.0%	69	100.0%	332	100.0%
Missing	108		4		12	
Total	1254		73		344	
13. Have you ever used the handouts or materials?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	964	88.8%	65	97.0%	298	89.8%
b. no	113	10.4%	2	3.0%	29	8.7%
c. if no, why not?	8	0.7%	0	0.0%	5	1.5%
Total Response	1085	100.0%	67	100.0%	332	100.0%
Missing	169		6		12	
Total	1254		73		344	
14. What was the handout information on? (circle all that apply)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #13.						
a. infant feeding	471	48.9%	34	52.3%	121	40.6%
b. child feeding	415	43.0%	28	43.1%	117	39.3%
c. pregnancy info	295	30.6%	28	43.1%	114	38.3%
d. breastfeeding info	288	29.9%	27	41.5%	95	31.9%
e. after you delivered your baby info (eating, weight loss, etc.)	162	16.8%	14	21.5%	50	16.8%
f. general nutrition information	489	50.7%	41	63.1%	215	72.1%
Due to small numbers, data from questions 15-18 were not analyzed by local health district.						
19. How often has a cashier told you that you picked the wrong WIC foods?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	45	4.0%	2	2.9%	10	3.0%
b. sometimes	591	52.6%	23	33.8%	182	55.3%
c. never	488	43.4%	43	63.2%	137	41.6%
Total Response	1124	100.0%	68	100.0%	329	100.0%
Missing	130		5		15	
Total	1254		73		344	

20. Do you have problems picking the least expensive brand? (circle one)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	25	2.2%	0	0.0%	8	2.4%
b. sometimes	450	39.1%	21	30.0%	123	36.7%
c. never	654	56.9%	47	67.1%	202	60.3%
d. the clinic never told me about least expensive brands	21	1.8%	2	2.9%	2	0.6%
Total Response	1150	100.0%	70	100.0%	335	100.0%
Missing	104		3		9	
Total	1254		73		344	
21. Did the clinic tell you how to use your vouchers at the store?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	1070	92.5%	68	97.1%	316	94.3%
b. no	87	7.5%	2	2.9%	19	5.7%
Total Response	1157	100.0%	70	100.0%	335	100.0%
Missing	97		3		9	
Total	1254		73		344	
22. Do you have problems using your vouchers at the store?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	33	2.8%	2	2.8%	5	1.5%
b. no	1034	89.0%	64	90.1%	299	89.0%
c. sometimes	95	8.2%	5	7.0%	32	9.5%
Total Response	1162	100.0%	71	100.0%	336	100.0%
Missing	92		2		8	
Total	1254		73		344	
23. Have you ever used a proxy to cash vouchers at the store?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	93	9.1%	10	14.5%	45	14.0%
b. no (if no, skip to #25)	934	90.9%	59	85.5%	276	86.0%
Total Response	1027	100.0%	69	100.0%	321	100.0%
Missing	227		4		23	
Total	1254		73		344	

24. Did you have problems using a proxy? The following response is based on the number of "yes" responses to question #23.	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	9	10.1%	1	10.0%	4	9.3%
b. sometimes	13	14.6%	0	0.0%	3	7.0%
c. no	67	75.3%	9	90.0%	36	83.7%
Total Response	89	100.0%	10	100.0%	43	100.0%
Missing	1165		63		301	
Total	1254		73		344	
25. When you use your WIC vouchers, how much do you usually spend on other groceries? (circle one)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. \$0	80	7.6%	6	10.5%	17	5.3%
b. \$1-\$10	89	8.4%	5	8.8%	29	9.0%
c. \$11-\$20	249	23.5%	13	22.8%	70	21.7%
d. \$21-\$30	201	19.0%	10	17.5%	60	18.6%
e. \$31-\$40	119	11.2%	5	8.8%	35	10.8%
f. \$41-\$50	88	8.3%	2	3.5%	37	11.5%
g. \$50 or more	233	22.0%	16	28.1%	75	23.2%
Total Response	1059	100.0%	57	100.0%	323	100.0%
Missing	195		16		21	
Total	1254		73		344	
26. Choose your favorite WIC cheese: (circle one)	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. mild/medium cheddar	443	39.0%	46	63.9%	193	58.5%
b. longhorn	19	1.7%	0	0.0%	4	1.2%
c. mozzarella	400	35.2%	10	13.9%	37	11.2%
d. colby	32	2.8%	4	5.6%	12	3.6%
e. monterey jack	166	14.6%	5	6.9%	30	9.1%
f. colby jack	77	6.8%	7	9.7%	54	16.4%
Total Response	1137	100.0%	72	100.0%	330	100.0%
Missing	117		1		14	
Total	1254		73		344	

27. Choose your favorite WIC frozen juice:	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. apple	454	39.1%	26	37.1%	102	30.7%
b. cranberry	45	3.9%	1	1.4%	12	3.6%
c. grape (purple)	149	12.8%	12	17.1%	49	14.8%
d. grape (white)	83	7.1%	4	5.7%	32	9.6%
e. grapefruit	13	1.1%	2	2.9%	3	0.9%
f. orange	266	22.9%	21	30.0%	115	34.6%
g. pineapple	152	13.1%	4	5.7%	19	5.7%
Total Response	1162	100.0%	70	99.9%	332	100.0%
Missing	92		3		12	
Total	1254		73		344	
28. Do you think that brand name cereals (i.e., Kellogg's, General Mills) are more nutritious than store brands (i.e., Western Family, Albertson's, Smith's)?	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	577	52.9%	22	31.9%	115	35.6%
b. no	514	47.1%	47	68.1%	208	64.4%
Total Response	1091	100.0%	69	100.0%	323	100.0%
Missing	163		4		21	
Total	1254		73		344	
29. Overall, WIC services are:	Salt Lake		Southeast		Southwest	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. excellent	533	46.1%	43	59.7%	171	51.5%
b. very good	428	37.0%	23	31.9%	130	39.2%
c. good	173	15.0%	6	8.3%	28	8.4%
d. fair	23	2.0%	0	0.0%	1	0.3%
e. poor	0	0.0%	0	0.0%	2	0.6%
Total Response	1157	100.0%	72	100.0%	332	100.0%
Missing	97		1		12	
Total	1254		73		344	

WIC Client Satisfaction Survey Results Local Health District Data Summary

1. Why did you come to WIC? (circle all that apply)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. extra food for my family	18	35.3%	59	57.8%	43	61.4%
b. learn about nutrition	19	37.3%	46	45.1%	29	41.4%
c. learn about a healthy pregnancy	14	27.5%	38	37.3%	21	30.0%
d. have my child's growth checked	22	43.1%	40	39.2%	22	31.4%
e. learn about breastfeeding	5	9.8%	24	23.5%	12	17.1%
f. formula for my baby	15	29.4%	42	41.2%	29	41.4%
g. learn about how to feed my children	15	29.4%	40	39.2%	23	32.9%
h. other	3	5.9%	7	6.9%	2	2.9%
2. Why do you think others don't apply for WIC? (circle all that apply)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. it is hard to get to the clinic	1	2.0%	4	3.9%	4	5.7%
b. the clinic is not open at good hours			2	2.0%	2	2.9%
c. the program is too much of a hassle	1	2.0%	14	13.7%	8	11.4%
d. it is hard to get an appointment	1	2.0%	2	2.0%	2	2.9%
e. they feel embarrassed	21	41.2%	65	63.7%	47	67.1%
f. they don't think they will qualify	25	49.0%	71	69.6%	48	68.6%
g. they don't know about the program	25	49.0%	60	58.8%	29	41.4%
h. other	6	11.8%	3	2.9%	2	2.9%
3. What clinic times work best for you?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. evenings	1	2.0%	25	24.5%	4	5.7%
b. mornings	21	42.0%	31	30.4%	23	32.9%
c. Saturdays	1	2.0%	4	3.9%	0	0.0%
d. clinic hours are OK	25	50.0%	41	40.2%	42	60.0%
e. other	2	4.0%	1	1.0%	1	1.4%
Total Response	50	100.0%	102	100.0%	70	100.0%
Missing	1		0		0	
Total	51		102		70	

4. What happened the last time you called during clinic hours?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. the phone was answered quickly	35	85.4%	78	79.6%	50	72.5%
b. the phone was busy	2	4.9%	2	2.0%	2	2.9%
c. I got an answering machine/voice mail	1	2.4%	12	12.2%	11	15.9%
d. I was put on hold	2	4.9%	3	3.1%	2	2.9%
e. other	1	2.4%	3	3.1%	4	5.8%
Total Response	41	100.0%	98	100.0%	69	100.0%
Missing	10		4		1	
Total	51		102		70	
5. What helped you keep your appointment?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. clinic location was closed	30	65.2%	39	39.8%	23	34.3%
b. I was reminded of my appointment	7	15.2%	34	34.7%	9	13.4%
c. I had transportation	6	13.0%	18	18.4%	32	47.8%
d. other	3	6.5%	7	7.1%	3	4.5%
Total Response	46	100.0%	98	100.0%	67	100.0%
Missing	5		4		3	
Total	51		102		70	
6. Have your eating habits changed because you have been on WIC?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	43	89.6%	77	78.6%	48	69.6%
b. no	5	10.4%	21	21.4%	21	30.4%
Total Response	48	100.0%	98	100.0%	69	100.0%
Missing	3		4		1	
Total	51		102		70	
7. Has what you feed your infant changed since you have been on WIC?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	29	80.6%	45	65.2%	29	58.0%
b. no	7	19.4%	24	34.8%	21	42.0%
Total Response	36	100.0%	69	100.0%	50	100.0%
c. does not apply	5		28		18	
Missing	10		5		2	
Total	51		102		70	

8. Has what you feed your child changed since you have been on WIC?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	23	71.9%	52	71.2%	36	67.9%
b. no	9	28.1%	21	28.8%	17	32.1%
Total Response	32	100.0%	73	100.0%	53	100.0%
c. does not apply	9		20		16	
Missing	10		9		1	
Total	51		102		70	
9. Did anyone help you with breastfeeding?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes, I got help	11	52.4%	36	59.0%	15	46.9%
b. no, and I needed help (if no, skip to #11)	3	14.3%	3	4.9%	1	3.1%
c. no, I didn't need help (if no, skip to #11)	7	33.3%	22	36.1%	16	50.0%
Total Response	21	100.0%	61	100.0%	32	100.0%
Missing	30		41		38	
Total	51		102		70	
10. How did we help you with breastfeeding? (circle all that apply)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #9.						
a. breastfeeding classes	3	27.3%	27	75.0%	9	60.0%
b. extra food for breastfeeding moms	5	45.5%	27	75.0%	10	66.7%
c. support from breastfeeding Peer Counselors	5	45.5%	12	33.3%	2	13.3%
d. support from WIC breastfeeding staff	7	63.6%	19	52.8%	12	80.0%
e. getting a hand pump	1	9.1%	5	13.9%	4	26.7%
f. getting an electric pump	0	0.0%	10	27.8%	2	13.3%
g. getting help using a pump	2	18.2%	2	5.6%	2	13.3%
h. other	1	9.1%	0	0.0%	2	13.3%
11. When you met with the nutritionist for individual counseling, did you learn something new?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	43	95.6%	78	84.8%	55	83.3%
b. no	2	4.4%	14	15.2%	11	16.7%
Total Response	45	100.0%	92	100.0%	66	100.0%
Missing	6		10		4	
Total	51		102		70	

12. When you attended a nutrition class, did you learn something new?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	43	93.5%	82	88.2%	62	92.5%
b. no	3	6.5%	11	11.8%	5	7.5%
Total Response	46	100.0%	93	100.0%	67	100.0%
Missing	5		9		3	
Total	51		102		70	
13. Have you ever used the handouts or materials?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	42	93.3%	88	93.6%	63	92.6%
b. no	2	4.4%	6	6.4%	5	7.4%
c. if no, why not?	1	2.2%	0	0.0%	0	0.0%
Total Response	45	100.0%	94	100.0%	68	100.0%
Missing	6		8		2	
Total	51		102		70	
14. What was the handout information on? (circle all that apply)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #13.						
a. infant feeding	27	64.3%	41	46.6%	30	47.6%
b. child feeding	13	31.0%	35	39.8%	28	44.4%
c. pregnancy info	16	38.1%	35	39.8%	26	41.3%
d. breastfeeding info	13	31.0%	35	39.8%	19	30.2%
e. after you delivered your baby info (eating, weight loss, etc.)	11	26.2%	28	31.8%	11	17.5%
f. general nutrition information	17	40.5%	57	64.8%	46	73.0%
Due to small numbers, data from questions 15-18 were not analyzed by local health district.						
19. How often has a cashier told you that you picked the wrong WIC foods?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	0	0.0%	0	0.0%	2	3.0%
b. sometimes	19	41.3%	54	57.4%	27	40.3%
c. never	27	58.7%	40	42.6%	38	56.7%
Total Response	46	100.0%	94	100.0%	67	100.0%
Missing	5		8		3	
Total	51		102		70	

20. Do you have problems picking the least expensive brand? (circle one)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	0	0.0%	0	0.0%	1	1.5%
b. sometimes	13	28.3%	33	34.7%	18	26.9%
c. never	33	71.7%	60	63.2%	48	71.6%
d. the clinic never told me about least expensive brands	0	0.0%	2	2.1%	0	0.0%
Total Response	46	100.0%	95	100.0%	67	100.0%
Missing	5		7		3	
Total	51		102		70	
21. Did the clinic tell you how to use your vouchers at the store?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	47	100.0%	90	94.7%	65	95.6%
b. no	0	0.0%	5	5.3%	3	4.4%
Total Response	47	100.0%	95	100.0%	68	100.0%
Missing	4		7		2	
Total	51		102		70	
22. Do you have problems using your vouchers at the store?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	0	0.0%	4	4.3%	2	3.0%
b. no	44	93.6%	81	87.1%	62	92.5%
c. sometimes	3	6.4%	8	8.6%	3	4.5%
Total Response	47	100.0%	93	100.0%	67	100.0%
Missing	4		9		3	
Total	51		102		70	
23. Have you ever used a proxy to cash vouchers at the store?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	3	7.9%	17	18.5%	6	9.0%
b. no (if no, skip to #25)	35	92.1%	75	81.5%	61	91.0%
Total Response	38	100.0%	92	100.0%	67	100.0%
Missing	13		10		3	
Total	51		102		70	

24. Did you have problems using a proxy? The following response is based on the number of "yes" responses to question #23.	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	0	0.0%	1	5.9%	0	0.0%
b. sometimes	0	0.0%	2	11.8%	1	16.7%
c. no	2	100.0%	14	82.4%	5	83.3%
Total Response	2	100.0%	17	100.0%	6	100.0%
Missing	49		85		64	
Total	51		102		70	
25. When you use your WIC vouchers, how much do you usually spend on other groceries? (circle one)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. \$0	2	4.8%	5	5.4%	1	1.5%
b. \$1-\$10	8	19.0%	13	14.0%	2	3.0%
c. \$11-\$20	12	28.6%	24	25.8%	16	23.9%
d. \$21-\$30	7	16.7%	13	14.0%	10	14.9%
e. \$31-\$40	5	11.9%	8	8.6%	10	14.9%
f. \$41-\$50	3	7.1%	7	7.5%	9	13.4%
g. \$50 or more	5	11.9%	23	24.7%	19	28.4%
Total Response	42	100.0%	93	100.0%	67	100.0%
Missing	9		9		3	
Total	51		102		70	
26. Choose your favorite WIC cheese: (circle one)	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. mild/medium cheddar	16	35.6%	54	55.7%	47	70.1%
b. longhorn	1	2.2%	0	0.0%	3	4.5%
c. mozzarella	20	44.4%	23	23.7%	3	4.5%
d. colby	0	0.0%	2	2.1%	2	3.0%
e. monterey jack	7	15.6%	10	10.3%	3	4.5%
f. colby jack	1	2.2%	8	8.2%	9	13.4%
Total Response	45	100.0%	97	100.0%	67	100.0%
Missing	6		5		3	
Total	51		102		70	

27. Choose your favorite WIC frozen juice:	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. apple	19	41.3%	38	40.0%	17	25.4%
b. cranberry	1	2.2%	2	2.1%	2	3.0%
c. grape (purple)	9	19.6%	14	14.7%	9	13.4%
d. grape (white)	1	2.2%	11	11.6%	15	22.4%
e. grapefruit	0	0.0%	1	1.1%	0	0.0%
f. orange	10	21.7%	20	21.1%	20	29.9%
g. pineapple	6	13.0%	9	9.5%	4	6.0%
Total Response	46	100.0%	95	100.0%	67	100.0%
Missing	5		7		3	
Total	51		102		70	
28. Do you think that brand name cereals (i.e., Kellogg's, General Mills) are more nutritious than store brands (i.e., Western Family, Albertson's, Smith's)?	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	19	45.2%	43	45.7%	18	26.5%
b. no	23	54.8%	51	54.3%	50	73.5%
Total Response	42	100.0%	94	100.0%	68	100.0%
Missing	9		11		2	
Total	51		102		70	
29. Overall, WIC services are:	Summit		Tooele		Tricounty	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. excellent	36	76.6%	40	42.1%	36	54.5%
b. very good	9	19.1%	37	38.9%	22	33.3%
c. good	2	4.3%	13	13.7%	7	10.6%
d. fair	0	0.0%	5	5.3%	1	1.5%
e. poor	0	0.0%	0	0.0%	0	0.0%
Total Response	47	100.0%	95	100.0%	66	99.9%
Missing	4		7		4	
Total	51		102		70	

WIC Client Satisfaction Survey Results Local Health District Data Summary

1. Why did you come to WIC? (circle all that apply)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. extra food for my family	384	55.6%	19	51.4%	157	42.3%
b. learn about nutrition	363	52.5%	13	35.1%	189	50.9%
c. learn about a healthy pregnancy	2209	30.2%	10	27.0%	118	31.8%
d. have my child's growth checked	274	39.7%	14	37.8%	140	37.7%
e. learn about breastfeeding	140	20.3%	6	16.2%	64	17.3%
f. formula for my baby	224	32.4%	14	37.8%	152	41.0%
g. learn about how to feed my children	300	43.4%	14	37.8%	170	45.8%
h. other	37	5.4%	1	2.7%	21	5.7%
2. Why do you think others don't apply for WIC? (circle all that apply)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. it is hard to get to the clinic	31	4.5%	0	0.0%	17	4.6%
b. the clinic is not open at good hours	9	1.3%	0	0.0%	2	0.5%
c. the program is too much of a hassle	44	6.4%	1	2.7%	30	8.1%
d. it is hard to get an appointment	19	2.7%	0	0.0%	1	0.3%
e. they feel embarrassed	390	56.4%	16	43.2%	171	46.1%
f. they don't think they will qualify	440	63.7%	26	70.3%	244	65.8%
g. they don't know about the program	453	65.6%	25	67.6%	193	52.0%
h. other	29	4.2%	1	2.7%	12	3.2%
3. What clinic times work best for you?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. evenings	128	18.6%	6	16.2%	79	21.5%
b. mornings	177	25.7%	17	45.9%	125	34.0%
c. Saturdays	28	4.1%	0	0.0%	19	5.2%
d. clinic hours are OK	334	48.5%	14	37.8%	136	37.0%
e. other	22	3.2%	0	0.0%	9	2.4%
Total Response	689	100.0%	37	100.0%	368	100.0%
Missing	2		0		3	
Total	691		37		371	

4. What happened the last time you called during clinic hours?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. the phone was answered quickly	401	61.0%	25	73.5%	219	63.1%
b. the phone was busy	47	7.2%	2	5.9%	21	6.1%
c. I got an answering machine/voice mail	97	14.8%	5	14.7%	14	4.0%
d. I was put on hold	75	11.4%	0	0.0%	75	21.6%
e. other	37	5.6%	2	5.9%	18	5.2%
Total Response	657	100.0%	34	100.0%	347	100.0%
Missing	34		3		24	
Total	691		37		371	
5. What helped you keep your appointment?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. clinic location was closed	199	29.4%	11	31.4%	85	23.6%
b. I was reminded of my appointment	313	46.3%	12	34.3%	174	48.3%
c. I had transportation	113	16.7%	10	28.6%	65	18.1%
d. other	51	7.5%	2	5.7%	36	10.0%
Total Response	676	100.0%	35	100.0%	360	100.0%
Missing	15		2		11	
Total	691		37		371	
6. Have your eating habits changed because you have been on WIC?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	533	78.5%	28	75.7%	277	76.7%
b. no	146	21.5%	9	24.3%	84	23.3%
Total Response	679	100.0%	37	100.0%	361	100.0%
Missing	12		0		10	
Total	691		37		371	
7. Has what you feed your infant changed since you have been on WIC?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	305	62.5%	16	55.2%	177	63.2%
b. no	183	37.5%	13	44.8%	103	36.8%
Total Response	488	100.0%	29	100.0%	280	100.0%
c. does not apply	173		8		73	
Missing	30		0		18	
Total	691		37		371	

8. Has what you feed your child changed since you have been on WIC?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	372	73.2%	16	69.6%	185	67.5%
b. no	136	26.8%	7	30.4%	89	32.5%
Total Response	508	100.0%	23	100.0%	274	100.0%
c. does not apply	148		10		70	
Missing	35		4		27	
Total	691		37		371	
9. Did anyone help you with breastfeeding?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes, I got help	177	48.5%	10	62.5%	69	44.5%
b. no, and I needed help (if no, skip to #11)	19	5.2%	1	6.3%	17	11.0%
c. no, I didn't need help (if no, skip to #11)	169	46.3%	5	31.3%	69	44.5%
Total Response	365	100.0%	16	100.0%	155	100.0%
Missing	326		21		216	
Total	691		37		371	
10. How did we help you with breastfeeding? (circle all that apply)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #9.						
a. breastfeeding classes	105	59.3%	2	20.0%	32	46.4%
b. extra food for breastfeeding moms	94	53.1%	6	60.0%	38	55.1%
c. support from breastfeeding Peer Counselors	26	14.7%	1	10.0%	13	18.8%
d. support from WIC breastfeeding staff	65	36.7%	6	60.0%	19	27.5%
e. getting a hand pump	34	19.2%	1	10.0%	12	17.4%
f. getting an electric pump	30	16.9%	0	0.0%	11	15.9%
g. getting help using a pump	15	8.5%	0	0.0%	6	8.7%
h. other	11	6.2%	2	20.0%	3	4.3%
11. When you met with the nutritionist for individual counseling, did you learn something new?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	554	87.0%	29	85.3%	288	87.3%
b. no	83	13.0%	5	14.7%	42	12.7%
Total Response	637	100.0%	34	100.0%	330	100.0%
Missing	54		3		41	
Total	691		37		371	

12. When you attended a nutrition class, did you learn something new?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	577	89.5%	33	89.2%	316	92.1%
b. no	68	10.5%	4	10.8%	27	7.9%
Total Response	645	100.0%	37	100.0%	343	100.0%
Missing	46		0		28	
Total	691		37		371	
13. Have you ever used the handouts or materials?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	584	90.8%	33	94.3%	307	91.9%
b. no	56	8.7%	2	5.7%	25	7.5%
c. if no, why not?	3	0.5%	0	0.0%	2	0.6%
Total Response	643	100.0%	35	100.0%	334	100.0%
Missing	48		2		37	
Total	691		37		371	
14. What was the handout information on? (circle all that apply)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
The following response is based on the number of "yes" responses to question #13.						
a. infant feeding	229	39.2%	12	36.4%	164	53.4%
b. child feeding	241	41.3%	10	30.3%	133	43.3%
c. pregnancy info	200	34.2%	12	36.4%	107	34.9%
d. breastfeeding info	178	30.5%	7	21.2%	95	30.9%
e. after you delivered your baby info (eating, weight loss, etc.)	95	16.3%	3	9.1%	67	21.8%
f. general nutrition information	348	59.6%	18	54.5%	162	52.8%
Due to small numbers, data from questions 15-18 were not analyzed by local health district.						
19. How often has a cashier told you that you picked the wrong WIC foods?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	22	3.4%	1	2.9%	11	3.2%
b. sometimes	332	51.2%	12	34.3%	171	50.3%
c. never	295	45.5%	22	62.9%	158	46.5%
Total Response	649	100.0%	35	100.0%	340	100.0%
Missing	42		2		31	
Total	691		37		371	

20. Do you have problems picking the least expensive brand? (circle one)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. almost every time	9	1.4%	1	2.7%	4	1.2%
b. sometimes	251	38.1%	11	29.7%	133	39.2%
c. never	391	59.4%	25	67.6%	195	57.5%
d. the clinic never told me about least expensive brands	7	1.1%	0	0.0%	7	2.1%
Total Response	658	100.0%	37	100.0%	339	100.0%
Missing	33		0		32	
Total	691		37		371	
21. Did the clinic tell you how to use your vouchers at the store?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	634	96.4%	32	86.5%	318	92.7%
b. no	24	3.6%	5	13.5%	25	7.3%
Total Response	658	100.0%	37	100.0%	343	100.0%
Missing	33		0		28	
Total	691		37		371	
22. Do you have problems using your vouchers at the store?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	13	2.0%	1	2.7%	12	3.5%
b. no	581	87.8%	34	91.9%	302	87.3%
c. sometimes	68	10.3%	2	5.4%	32	9.2%
Total Response	662	100.0%	37	100.0%	346	100.0%
Missing	29		0		25	
Total	691		37		371	
23. Have you ever used a proxy to cash vouchers at the store?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	106	17.1%	6	17.1%	40	12.7%
b. no (if no, skip to #25)	515	82.9%	29	82.9%	274	87.3%
Total Response	621	100.0%	35	100.0%	314	100.0%
Missing	70		2		57	
Total	691		37		371	

24. Did you have problems using a proxy? The following response is based on the number of "yes" responses to question #23.	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	6	5.8%	1	16.7%	5	13.2%
b. sometimes	6	5.8%	0	0.0%	6	15.8%
c. no	92	88.4%	5	83.3%	27	71.0%
Total Response	104	100.0%	6	100.0%	38	100.0%
Missing						
Total	691		37		371	

25. When you use your WIC vouchers, how much do you usually spend on other groceries? (circle one)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. \$0	40	6.3%	4	10.8%	32	10.0%
b. \$1-\$10	65	10.3%	3	8.1%	20	6.3%
c. \$11-\$20	158	25.0%	12	32.5%	69	21.6%
d. \$21-\$30	131	20.8%	6	16.2%	48	15.0%
e. \$31-\$40	79	12.5%	4	10.8%	36	11.2%
f. \$41-\$50	49	7.8%	3	8.1%	30	9.3%
g. \$50 or more	109	17.3%	5	13.5%	85	26.6%
Total Response	631	100.0%	37	100.0%	320	100.0%
Missing	60		0		51	
Total	691		37		371	

26. Choose your favorite WIC cheese: (circle one)	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. mild/medium cheddar	310	47.1%	20	54.1%	157	46.7%
b. longhorn	1	0.2%	0	0.0%	6	1.8%
c. mozzarella	179	27.2%	9	24.3%	111	33.0%
d. colby	20	3.0%	2	5.4%	10	3.1%
e. monterey jack	68	10.3%	2	5.4%	26	7.7%
f. colby jack	80	12.2%	4	10.8%	26	7.7%
Total Response	658	100.0%	37	100.0%	336	100.0%
Missing	33		0		35	
Total	691		37		371	

27. Choose your favorite WIC frozen juice:	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. apple	245	37.3%	22	59.5%	137	39.9%
b. cranberry	25	3.8%	0	0.0%	12	3.5%
c. grape (purple)	78	11.9%	3	8.1%	43	12.5%
d. grape (white)	46	7.0%	3	8.1%	27	7.9%
e. grapefruit	6	0.9%	0	0.0%	4	1.2%
f. orange	205	31.3%	7	18.9%	74	21.6%
g. pineapple	51	7.8%	2	5.4%	46	13.4%
Total Response	656	100.0%	37	100.0%	343	100.0%
Missing	35		0		28	
Total	691		37		371	
28. Do you think that brand name cereals (i.e., Kellogg's, General Mills) are more nutritious than store brands (i.e., Western Family, Albertson's, Smith's)?	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. yes	218	34.7%	10	27.8%	155	48.3%
b. no	411	65.3%	26	72.2%	166	51.7%
Total Response	629	100.0%	36	100.0%	321	100.0%
Missing	62		1		50	
Total	691		37		371	
29. Overall, WIC services are:	Utah County		Wasatch		Weber-Morgan	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
a. excellent	354	54.2%	19	51.4%	164	48.2%
b. very good	250	38.3%	15	40.5%	116	34.1%
c. good	45	6.9%	3	8.1%	58	17.1%
d. fair	4	0.6%	0	0.0%	1	0.3%
e. poor	0	0.0%	0	0.0%	1	0.3%
Total Response	653	100.0%	37	100.0%	340	100.0%
Missing	38		0		31	
Total	691		37		371	